REPORT: Regulatory Committee

DATE: 16 January 2011

PORTFOLIO: Resources

REPORTING OFFICER: Chief Executive

SUBJECT: Legal Services Licensing Functions

WARDS: Borough-wide

1. PURPOSE OF REPORT

The purpose of this report is to update members on the changes made to the Legal Services Licensing in Tables.

2. RECOMMENDED: That

- 1. the amended information contained in Legal Services Licensing in Tables be noted; and
- 2. although the Committee will continue to receive training on relevant areas the Committee is invited to identify any areas of interest to be included in future training.

3. SUPPORTING INFORMATION

- **3.1** At the Committee meeting on 18 September 2006 members were advised of a document relating to the various licences dealt with by Legal Services and resolved that the information as outlined be published on the Councils web site.
- 3.2 This document was updated and presented to members at the meeting on 14 June 2010 and has been further updated again to reflect changes.
- **3.3** The amended version of the Legal Services Licensing in Tables is attached to this item and will be will be presented to members at the meeting and then put onto the Councils web site.

4 POLICY IMPLICATIONS

There are no policy implications

5. OTHER IMPLICATIONS

There are no other implications from this report

6 IMPLICATIONS FOR THE COUNCILS PRIORITIES

6.1 Children and Young People in HaltonNone

6.2 Employment Learning and Skills in Halton N/A

6.3 A healthy Halton N/A

6.4 A Safer Halton None

6.5 Halton's Urban Renewal N/A

7 RISK ANALYSIS

N/A

8 EQUALITY AND DIVERSITY ISSUES

N/A

9 LIST OF BACKGROUND PAPERS UNDER SECTION 100D OF THE LOCAL GOVERNMENT ACT 1972

Document	Place of Inspection	Contact Officer
Application Documents	Legal Services	John Tully/ Kay Cleary

Legal Services Licensing in Tables

Introduction Nature of Licensing

Licensing covers a whole spectrum of controls which have been imposed by Parliament over many years.

The underlying purpose of Local Authority licensing is protection of people, animals or the environment.

Some licensing is really just a simple registration system (e.g. Scrap Metal Dealing).

Some comprise more elaborate registration systems (e.g. Street Collection Permits and Societies Lotteries) where the issue of the permit is not the end of the process.

In this document the word "licence" is used to include licence, permit, registration and notice.

Some licensing relates to animal welfare (e.g. riding establishment permits) where establishing proper welfare conditions is a pre-condition of grant.

Other types of licensing involve consideration a range of policy considerations and often complex interactions between applicants and the public (e.g. Taxi Licensing, Alcohol/Entertainment Licensing and Gambling Licensing).

It follows from the above that the process of licensing can vary from a straight application and grant (two transactions) to a range of interactions over a period of months leading to a grant (or conditional grant) or refusal of an application – the latter two giving rights of appeal.

For all but the simplest type of licence the application process involves contact with a range of internal departments (mainly planning, highways and environmental officers) and external agencies (mainly police and fire authorities) together with other disciplines (e.g. Vets).

Charges for licences are equally variable. Some charges are set by the Council, some by central government, and some can't be charged for.

The following Tables provide a snapshot of a number of issues associated with Licensing.

Table 1 Types of licences involved

Licence type administered by	What these licences deal with

Legal Services	
Adult Gaming Centres	Require a premises licence under section 150 Gambling Act 2005 for the use of gaming machines which have higher stakes and prizes than allowed in family entertainment centres.
Alcohol, Regulated Entertainment and Late Night Refreshment	The supply of alcohol, regulated entertainment and late night refreshment (as defined in the Licensing Act 2003) require a premises licence. See also Temporary Event Notices (Licensing Act 2003).
Alcohol Premises (as of right) gaming machines Animal Boarding Establishments	See Licensed Premises Gaming Machine Permits Boarding establishments for dogs and cats require a licence under the Animal Boarding Establishments Act 1963.
Betting Shops	Require a premises licence under section 150 Gambling Act 2005
Bingo Halls	Require a premises licence under section 150 Gambling Act 2005
Bingo (other than Bingo Halls) Club Gaming Permits	See prize gaming These authorise the use of certain gaming machines as well as the provision of facilities for gaming and games of chance as defined in section 271 Gambling Act 2005
Club Gaming Machine Permits	These authorise the use of certain gaming machines as defined in section 273 Gambling Act 2005
Dangerous Wild Animals	The keeping dangerous wild animals requires a licence under the Dangerous Wild Animals Act 1976
Dog Breeding	The keeping breeding establishments for dogs requires a licence under Breeding of Dogs Acts 1973 as amended
Family Entertainment Centre (Licensed)	Require a premises licence under section 150 Gambling Act 2005 for the use of gaming machines which have a lower stakes and prizes than allowed in adult gaming centres
Family Entertainment Centre (unlicensed) Gaming Machine Permits	Used where Family Entertainment Centres do not hold Premises Licences and authorises the use of Category D gaming machines under section 247 Gambling Act 2005

Gaming Machines	See under the relevant types of
	premises
Hawkers	In designated places a consent is required under section 30 Cheshire County Council Act 1980 for the following activities — touting for hotels and restaurants etc; hawking, selling or offering things for sale; trade
	photography; hiring vehicles, chairs seats or animal rides.
Hypnotism	Exhibitions of hypnotism require the consent of the Council under the Hypnotism Act 1952
House to House Collections	Permits are required under the House to House Collections Act 1939 for collections house to house for charitable purposes. "Collection" means an appeal to the public whether for consideration or not to give money or other property. "Charitable" includes charitable, benevolent or philanthropic purposes.
Late Night Refreshment	A Premise Licence is required for the provision of Late Night Refreshment as defined in Schedule 2 Licensing Act 2003. See Alcohol above. See also Temporary Event Notices (Licensing Act 2003
Licensed Premises Gaming Machine Permits	These may permit the use of Category C or D Gaming Machines on (alcohol) licensed premises in accordance with section 283 Gambling Act 2005. Note also section 282 which provides for the automatic entitlement to one or two Category C or D Gaming Machines subject to conditions.
Lotteries (Small Society)	Small societies may promote lotteries subject to a range of conditions subject to registration with a local authority under Schedule 11 Gambling Act 2005
Motor Salvage Operators	A permit is required under Vehicle (Crime) Act 2001 for the recovery for re-use or sale of salvageable parts from motor vehicles and subsequent sale of scrap; purchase of written-off vehicles and their subsequent repair and re-sale.
Occasional Use Notices	See Temporary Use Notices (Gambling Act 2005)

Pet Shops	A licence is required for keeping a pet
	shop under the Pet Shops Act 1951
Performing Animals (from September	Exhibiting or training performing
2006)	animals requires a licence under the
	Performing Animals (Regulation) Act
	1925
Prize Gaming Permits	Prize gaming is defined in section 288
	Gambling Act 2005 and permits for
	prize gaming are obtained under
	section 289 and Schedule 14 of that
	Act. Prize gaming is gaming where
	neither the nature nor the size of the
	prize is determined by reference to the
	number of persons playing or the
	amount paid for or raised by the
	gaming. Bingo is a good example of
	prize gaming and prize gaming
	permits may be used for bingo where
Regulated Entertainment	no Bingo Premises Licence is in place. A Premise Licence is required for the
Negulated Entertainment	provision of regulated entertainment
	as defined in Schedule 1 Licensing Act
	2003. See Alcohol above. See also
	Temporary Event Notices (Licensing
	Act 2003.
Riding Establishments	A Licence is required under the Riding
Thanig Ediabilitinonia	Establishments Acts 1964 and 1970
	for the keeping horses for being let out
	on hire for riding or instruction in riding
Scrap Metal Dealers	A person carrying on business of
·	scrap metal dealer is required to be
	registered with the Council under the
	Scrap Metal Dealers Act 1964
Sex Establishments	These require a licence under the
	Local Government (Miscellaneous
	Provisions) Act 1982. The term "sex
	establishment" includes sex cinemas,
	sex shops and sex entertainment
	venues.
Street Collections	Collecting money or selling articles for
	charitable or other purposes in any
	street or public place requires a permit
	under the Police, Factories, etc.,
	(Miscellaneous Provisions) Act 1916
Street Trading	A street trading consent is required
	under the Local Government
	(Miscellaneous Provisions) Act 1982
	for selling or exposing or offering for
	sale of any article (including a living
	thing) in a street. Note that there are

Taxi and Private Hire	nine categories of activity (e.g. news vending) which are excluded from the definition. But also note that some of these exceptions may still by caught by the Hawking category listed above. Licensing hackney carriage (taxis) vehicles and drivers and private hire
	vehicles, drivers and operators is controlled by the Local Government (Miscellaneous Provisions) Act 1976 and the Town Police Clauses Act 1847
Temporary Event Notices (Licensing Act 2003)	Usually referred to as TENS. These allow activities otherwise requiring a premises licence under the Licensing Act 2003 to be carried on without a premises licence on a limited number of occasions subject to a range of conditions. See Part 5 Licensing Act 2003.
Temporary Use Notices (Gambling Act 2005)	Usually referred to as TUNS. These allow activities otherwise requiring a premises licence or a permit under the Gambling Act 2005 to be carried on without a premises licence on a limited number of occasions subject to a range of conditions. See Part 9 Gambling Act 2005. Note also Occasional Use Notices (OUNS) under section 39 Gambling Act 2005 which relate betting on a horse-race track, dog track or other premises on any part of which a race or other sporting event takes place or is intended to take place.

Table 2 Persons involved other than Legal Services

Licence type administered by Legal Services	Persons involved other than Legal Services
Adult Gaming Centre	Police; Fire; Gambling Commission; H M Revenue & Customs; Health & Safety Authority; Environmental Health Authority; Planning Authority; Child Welfare Authority
Alcohol, Regulated Entertainment & Late Night Refreshment	Police; Fire; Planning Authority; Health & Safety Authority; Environmental Health Authority; Child Welfare Authority; various maritime and waterways authorities

Alcohol Premises (as of right)	None
machines	None
Animal Boarding Establishments	EHOs; Vets
Betting Shops	See Adult Gaming Centre
Bingo Halls	See Adult Gaming Centre
Bingo (other than Bingo Halls)	None
Club Gaming Permit	Gambling Commission; Police
Club Gaming Machine Permits	Gambling Commission; Police
Dangerous Wild Animals	EHOs; Vets
Dog Breeding	EHOs Vets
Family Entertainment Centre	See Adult Gaming Centre
Premises Licence	g a a a
Family Entertainment Centre	None
(unlicensed) Gaming Machine	
Permits	
Gaming Machines	See relevant licence or permit
Hawkers	Town Centre Manager
House to House Collections	Charities Commission; Police
Hypnotism	N/A
Late Night Refreshment	See Alcohol above
Licensed Premises Gaming Machine	None
Permit	
Lotteries (Small Society)	None
Motor Salvage Operators	Police
Pet Shops	EHOs
Performing Animals	EHO's
Prize Gaming Permits	None
Regulated Entertainment	See Alcohol above
Riding Establishments	EHOs; Vet
Scrap Metal Dealers	Police
Sex Shops	Police
Street Collections	Charity Commission; Police
Street Trading	Highways; EHOs; Town Centre
Taxi & Private Hire Drivers/Operators	Manager CRB; DVLA; Occupational Health;
Taxi & Filvate Fille Dilvers/Operators	Police; other licensing authorities;
	HDL
Taxi & Private Hire Vehicles	HBC Fleet Management Section;
Taxi & I IIVate I III & V CIIICICS	Insurers; Police; other Licensing
	authorities; HDL
	addionico, Fibe

NOTE TO TABLE 2

Some licence/permit applications are purely administrative in nature and do not involve other Council departments or external agencies (except in some cases the Council's Direct Link Offices provide and receive application forms). However, Table 2 is designed to give a flavour as to the extent of involvement outside of the Council's Legal Services in the determination of applications

Table 3
Other Legislation to be implemented in 2012/2013

Other Legislation to be implemented in 2012/2013	
Animal Welfare Act (relevant to most animal related licensing)	
Charities Act (Street and House to House Collections regime)	
Possible changes to Licensing Act 2003	
Sex Entertainment Venue Licence - March 2012	

NOTE TO TABLE 3

In the first three cases listed in Table 3 the legislation has been made but relevant regulations to bring the legislation into effect have not been made.

Table 4 Miscellaneous

	Can the	Can the	Is there an	Are
	Application	Application	automatic	Policy
	be made in	be made	entitlement	Matters
	Person	by Post	to Grant	Involved
	(1)	(2)	(3)	
				(4)
Adult Gaming	Ν	Y	N	Υ
Centres				
Alcohol	Ν	Υ	N	Υ
Alcohol Premises	N	Υ	Υ	Υ
(as of right)				
gaming machines				
Animal Boarding	Ν	Υ	Ν	Υ
Establishments				
Betting Shops	N	Υ	N	Υ
Bingo Halls	Ν	Υ	N	Υ
Bingo (other than	Ν	Y	Υ	Υ
Bingo Halls)				
Club Gaming	Ν	Y	N	Υ
Permits				
Club Gaming	Ν	Y	N	Υ
Machine Permits				
Dangerous Wild	Ν	Y	N	Υ
Animals				
Dog Breeding	N	Υ	N	Y
Family	Ν	Υ	Ν	Υ
Entertainment				
Centre Premises				
Licence				
Family	Ν	Υ	Υ	Υ
Entertainment				
Centre				

(unlicensed) Gaming Machine Permit Hawkers Y Y N Y Hawkers Y Y N Y N Y Collections N Y Y N Y Y N Y Y N Y				1	
Permit	(unlicensed)				
Hawkers					
House to House					
Collections Hypnotism Y Y N Y Late Night N Y N Y N Y Refreshment N Y N Y Y Y Licensed N Y </td <td>Hawkers</td> <td>Υ</td> <td>Υ</td> <td>N</td> <td>Υ</td>	Hawkers	Υ	Υ	N	Υ
Hypnotism Y Y N Y Late Night N Y N Y Refreshment N Y Y Y Licensed N Y Y Y Premises Gaming N Y Y Y Societies) N Y N Y Motor Salvage N Y N Y Operators N Y N Y Pet Shops N Y N Y Animals N Y N Y Prize Gaming N Y Y Y Permits N Y N Y Regulated N Y N Y Entertainment Riding N Y N Y Scrap Metal N Y N Y N Y Sex Shops N Y N Y N	House to House	N	Υ	N	Υ
Late Night Refreshment Licensed Premises Gaming Machine Permits Lotteries (Small Societies) Motor Salvage Operators Pet Shops Pet Shops Prize Gaming Prize Gaming Regulated Riding Regulated Riding Socrap Metal Dealers Sex Shops N Y N Y N Y N Y N Y N Y N Y N Y N Y N	Collections				
Refreshment Licensed N Y Y Y Premises Gaming Machine Permits Lotteries (Small N Y N Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y	Hypnotism	Υ	Y	N	Υ
Licensed N Y Y Y Premises Gaming Machine Permits N Y Y Y Lotteries (Small Societies) N Y Y Y Motor Salvage Operators N Y N Y Pet Shops N Y N Y Pet Shops N Y N Y Animals N Y Y Y Prize Gaming Permits N Y Y Y Regulated N Y N Y Regulated N Y N Y Entertainment N Y N Y Riding N Y N Y Scrap Metal N Y N Y Sex Shops N Y N Y Sex Shops N Y N Y Street Collections N Y N Y <	Late Night	N	Y	N	Υ
Premises Gaming Machine Permits Lotteries (Small N Y Y Y Y Y Y Y Societies) Motor Salvage N Y N Y N Y Y Y Y Y Y Y Y Y Y Y Y Y Y	Refreshment				
Machine Permits Lotteries (Small N Y Y Y Y Y Societies) Motor Salvage N Y N Y N Y Y Operators Pet Shops N Y N Y N Y N Y Performing N Y N Y N Y N Y N Y N Y N Y N Y N Y N	Licensed	N	Υ	Υ	Υ
Lotteries (Small Societies) N Y<	Premises Gaming				
Societies) Motor Salvage N Y N Y Operators Pet Shops N Y N Y Pet Shops N Y N Y Performing N Y N Y Animals N Y Y Y Permits Regulated N Y N Y Regulated N Y N Y Y Entertainment Riding N Y N Y Scrap Metal N Y Y N Y Sex Shops N Y N Y N Y Street Collections N Y N Y N Y Street Trading Y N Y N Y N Y Hire Drivers/Operators N N N N N Y N Y	Machine Permits				
Societies) Motor Salvage N Y N Y Operators Pet Shops N Y N Y Pet Shops N Y N Y Performing N Y N Y Animals N Y Y Y Permits Permits N Y Y Y Regulated N Y N Y Y Y Riding N Y N Y N Y N Y N Y N Y N N Y N Y N N Y N Y N Y N Y N Y N Y N Y N Y N Y N Y N Y N Y N Y N Y N Y N Y N Y N Y	Lotteries (Small	N	Υ	Υ	Υ
Operators Pet Shops N Y N Y Performing N N Y N Y Permits Permits Regulated N Entertainment Riding Scrap Metal Dealers Sex Shops N Street Collections N Y N Y N Y N Y N Y N Y N Y N Y N Y N	`				
Operators N Y N Y Pet Shops N Y N Y Performing N Y N Y Animals N Y Y Y Prize Gaming N Y Y Y Permits N Y N Y Regulated N Y N Y Entertainment N Y N Y Scrap Metal N Y Y N Dealers Sex Shops N Y N Y Street Collections N Y N Y Street Trading Y Y N Y Taxi & Private Y N N Y Hire Drivers/Operators N Y N Y	Motor Salvage	N	Υ	N	Υ
Pet Shops N Y N Y Performing N Y N Y Animals Prize Gaming Permits Regulated N Y N Y Entertainment Riding N Y N Y Establishments Scrap Metal N Y N Y Dealers Sex Shops N Y N Y Street Collections N Y N Y Street Trading Y Y N Y Hire Drivers/Operators					
Performing Animals N Y N Y Prize Gaming Permits N Y Y Y Regulated Entertainment N Y N Y Riding Establishments N Y N Y Scrap Metal Dealers N Y Y N Sex Shops N Y N Y Street Collections N Y N Y Street Trading Y Y N Y Taxi & Private Y N N Y Hire Drivers/Operators N N N Y	Pet Shops	N	Y	N	Υ
Prize Gaming Permits Regulated Riding Riding Scrap Metal Dealers Sex Shops N Street Collections N Street Trading Prize Gaming N Y Y N Y N Y N Y N Y N Y N Y N Y N Y		N	Y	N	Υ
Permits Regulated N Y N Y Entertainment N Y N Y Riding N Y N Y Establishments Scrap Metal N Y Y N Dealers Sex Shops N Y N Y Street Collections N Y N Y Street Trading Y Y N Y Taxi & Private Y N N Y Hire Drivers/Operators N N Y	Animals				
Permits Regulated N Y N Y Entertainment N Y N Y Riding N Y N Y Establishments Scrap Metal N Y Y N Dealers Sex Shops N Y N Y Street Collections N Y N Y Street Trading Y Y N Y Taxi & Private Y N N Y Hire Drivers/Operators N N Y	Prize Gaming	N	Y	Υ	Υ
Entertainment Riding N Y N Y Establishments Scrap Metal N Y Y N Dealers Sex Shops N Y N Y Street Collections N Y N Y Street Trading Y Y N Y Hire Drivers/Operators					
Entertainment Riding N Y N Y Establishments Scrap Metal N Y Y N Dealers Sex Shops N Y N Y Street Collections N Y N Y Street Trading Y Y N Y Hire Drivers/Operators	Regulated	N	Y	N	Υ
Establishments Scrap Metal N Y Y N Dealers Sex Shops N Y N Y Street Collections N Y N Y Street Trading Y Y N Y Taxi & Private Y N N Y Hire Drivers/Operators					
Scrap Metal N Y Y N Dealers Sex Shops N Y N Y Street Collections N Y N Y Street Trading Y Y N Y Taxi & Private Y N N Y Hire Drivers/Operators	Riding	N	Y	N	Y
Dealers Sex Shops N Y N Y Street Collections N Y N Y Street Trading Y Y N Y Taxi & Private Drivers/Operators	Establishments				
Sex Shops N Y N Y Street Collections N Y N Y Street Trading Y Y N Y Taxi & Private Y N N Y Hire Drivers/Operators V N N	Scrap Metal	N	Y	Υ	N
Street Collections N Y N Y Street Trading Y Y N Y Taxi & Private Y N N Y Hire Drivers/Operators	Dealers				
Street Trading Y Y N Y Taxi & Private Y N N Y Hire Drivers/Operators	Sex Shops	N	Y	N	Y
Taxi & Private Y N N Y Hire Drivers/Operators	Street Collections	N	Y	N	Y
Hire Drivers/Operators	Street Trading	Υ	Y	N	Y
Drivers/Operators	Taxi & Private	Υ	N	N	Υ
	Hire				
Taxi & Private Y N N Y	Drivers/Operators				
	Taxi & Private	Υ	N	N	Y
Hire Vehicles	Hire Vehicles				

NOTES TO TABLE 4

- (1) Where applications can be made in person they may be made at one of the Council's Direct Link Offices. A public counter was installed at the licensing section on the 4th floor Municipal Building in December 2011 primarily for the use of the taxi trade however any licence application/query/enquiry can be dealt with at this public counter.
- (2) Where applications can be made by post they must be sent to the Council's Legal Services Licensing Section at the address shown on the relevant application form (but note that a number of applications must also be sent to statutory consultees and may also require advertisement)

- (3) Where there is not an automatic entitlement to the grant of an application objections may be made to the application
- Where policy matters are involved (e.g. the Council's Statement of Licensing Policy), applicants are advised to familiarise themselves as to the relevant policy details can be found on the Council's website

Table 5 Charges

Licence type administered by Legal Services	Charges set by Central Governmen t	No charges allowed	Charges set by the Council
Adult Gaming Centres	Y***		
Alcohol	Y		
Alcohol Premises (as of right) gaming machines	Y		
Animal Boarding Establishments			Y
Betting Shops	Y***		
Bingo Halls	Y***		
Bingo (other than Bingo Halls)	Y		
Club Premises Permits	Y		
Club Premises Gaming	Y		
Machine Permits			V
Dangerous Wild Animals			Y
Dog Breeding	Y***		Ť
Family Entertainment Centre Premises Licence	Υ		
Family Entertainment Centre (unlicensed) Gaming Machine Permit	Y		
Hawkers			Υ
House to House Collections		Υ	
Hypnotism		Υ	
Late Night Refreshment	Υ		
Licensed Premises Gaming Machine Permits	Y		
Lotteries (Small Societies)	Υ		
Motor Salvage Operators	-		Υ
Pet Shops			Y
Performing Animals			Υ
Prize Gaming Permits	Υ		
Regulated Entertainment	Υ		
Riding Establishments			Υ
Scrap Metal Dealers		Υ	
Sex Establishments			Υ

Street Collections	Υ	
Street Trading		Υ
Taxi & Private Hire		Y
Drivers/Operators		
Taxi & Private Hire Vehicles		Υ

NOTE TO TABLE 5

The coding Y*** means that central government sets the maximum charge that may be imposed by the Council. In these cases the Council sets the actual charges up to the maximum figure allowed.

Table 6
Approximate numbers of licences 2011
(NOTE: Numbers change regularly: this table is a snapshot of the position as at December 2011)

Licence type administered by	Numbers
Legal	
Services	
Adult Gaming Centres	5
Alcohol, Regulated Entertainment &	
Late Night Refreshment:	
Premises Licences	354
Club Premises Certificates	24
Personal Licences	901
Temporary Event Notices	85
Alcohol Premises (as of right) gaming	93
machines	
Animal Boarding Establishments	5
Betting Shops	24
Bingo Halls	2
Bingo (other than Bingo Halls)	0
Club Gaming Permits	3
Club Gaming Machine Permits	16
Dangerous Wild Animals	0
Dog Breeding	1
Family Entertainment Centre	0
Premises Licence	
Family Entertainment Centre	0
(unlicensed) Gaming Machine Permit	
Hawkers	2
Hypnotism	0
House to House Collections	83
Licensed Premises Gaming Machine	12
Permits	
Lotteries (Small Societies)	79
Motor Salvage Operators	5

Pet Shops	10
Performing Animals	0
Prize Gaming Permits	7
Riding Establishments	2
Scrap Metal Dealers	14
Sex Shops	0
Street Collections	36
Street Trading (No of Vehicles	33
Licensed)	
Taxi and Private Hire Drivers (SSD)	459
Private Hire Operators	17
Private Hire Vehicles	106
Taxi (Hackney Carriage) Vehicles	267
Temporary Event Notices (TENS)++**	85
Transfer of Premises Licence++	32
Vary Designated Premises	76
Supervisor++	

^{**}A Temporary Event Notice can be issued for up to 96 hours ++ Number of applications received between 1 April 2010 and 31 March 2011